

Shade Spec Pty Ltd warrants that for so long as the original purchaser owns the product, and the product is within the warranty period, they will be free from defects in materials and workmanship. The obligation of Shade Spec Pty Ltd is limited to repair or replacement of the products or components found to be defective and excludes service call fees, shipping charges and costs for removing, disassembling, reassembling and re-installing the products.

TERMS AND CONDITIONS

- The placing of an order and payment of a deposit as a result of a quotation is a full acceptance of the terms and conditions stated herein. • 50% payment on acceptance of quotation, 30% payment when the product(s) are ready and the final 20% balance is due on installation or delivery of goods. We accept Visa, Bankcard, Master card, Cash, and EFT.
- If balance of payment is not received in full on installation or delivery of goods, the warranty will become invalid until fully paid.
- All goods remain the property of Shade Spec Pty Ltd until payment is received in full.
- An order cannot be cancelled except upon terms, which will compensate Shade Spec for all the work done and materials used. • All effort will be made for delivery dates to be adhered to however, Shade Spec Pty Ltd cannot be held responsible for delays due to circumstances beyond its control.
- Goods are unable to be held in storage. If the goods are unable to be fitted on completion, goods will be delivered to site and payment is required (except for fitting/installation).
- To comply with the Terms and Conditions of Warranty, the original invoice is required and is only valid for the original purchaser.
- Shade Spec warrants its internal blinds for five (5) years and all external awnings for five (5) years from the date of sale.
- This warranty is against any defects in materials or workmanship and is in addition to any other obligation imposed by law. • Electrical components' (including motor, switches, sensors, wiring that has been done through Shade Spec Pty Ltd) which shall have a warranty period limited to five years.

This Warranty Excludes:

- Normal wear and tear of all products, normal shrinkage of textile products and other changes, which occur normally with passage of time. • Damage to the surface of the fabric of textile awning products due to scrubbing or the use of soap powder or detergents, fungal or algal growth due to the build up of surface dirt, grime, leaves or bird matter, accumulations of water lying on fabric.
- Damage or misuse including a failure to follow Shade Spec's installation and after care instructions.
- Damage caused by reactions with chemical agents, fumes, liquids or solids.
- Products that have been removed and reinstalled in another window or location.
- Installations subject to salt spray or marine influences, industrial or corrosive environments or internal situations subject to moisture-laden air.
- Damage caused by any outside cause including acts of god.
- Fabric supplied on awnings can show signs of minor wrinkles or creases that occur in the workroom whilst being manufactured, this is not considered a defect and will not affect the intended usage. Waffling or veining may occur - see below.
- Subsequent to handling during fabrication and assembly, acrylic fabrics treated with resins containing fluoride may show "veining" visible against the sunlight caused by an optical effect (differences in the refractions of light).
- Subsequent to handling during fabrication and assembly, acrylic fabrics treated with resins containing fluoride may show small white traces that appear on the fabric due to the stiffness that is caused by the fluoride treatment. These lines are particularly visible in light fabrics as they are held up against the light. • As the fabric rolls up along the roller tube on the awning the seams will roll up with more accumulated material than the areas surrounding it. This difference in thickness may cause the fabric to wrinkle slightly around the seams. This may affect one seam but not the seam next to it. The fabric is usually kept permanently taut using an active spring system. Seams and hems have a reinforcing effect but must also take most strain and withstand extremely high loads. When the fabric is rolled up the hems and seams lay on top of one another, this increases the pressure and tension even more. Seams and hems are pressed flat and increase in length. When the awning is extended out this can lead to the side hems becoming wavy and hanging down slightly.